

INFORMATION TECHNOLOGY DEPARTMENT

The Department of Information Technology (IT) aims to provide services comparable to international standards. The mission of the Information Technology Department (IT) is to offer support information technology architecture and accompanying services that support BAU's vision, mission, and goals. The IT commits itself to provide innovative, quality and sustainable solutions and services that meet the changing needs of the University to keep abreast with the demands of the society.

The objectives of the information technology department are:

- Provide effective technological support for audio/visual, computer, multimedia, voice, video, and web based applications and services to all areas of the University.
- Promote and facilitate the effective integration of technology into the basic mission of the University through planning, programming, training, consulting, and other support activities.
- Develop, enhance, and manage the university's enterprise networks to provide high speed, transparent, and highly functional connectivity among all information resources.
- Develop and maintain highly effective, reliable, secure, and innovative information systems to support instructional, administrative and research functions.
- Facilitate the collection, storage, security and integrity of electronic data while ensuring appropriate access.
- Promote new uses of information technology within the institution through the support for exploratory and innovative applications.
- Provide fast & reliable access to all information systems.

Services

The Department of Information Technology at the Computer Center is responsible for the day to day running of the University electronic communication network (intranet and internet) which links all campuses of the University to a central network station located in the main campus. The Department is also in charge of keeping and maintaining student records through the Student Management Information System Banner, through which all student-related operations and processes are performed, such as acceptance processes, registration processes, fees, grades and transcripts etc. Also, the Department is responsible for the University Portal (i-connect) through which the students can communicate with the University administration and vice versa, perform on-line registrations, create virtual communications channels with instructors and colleagues in a paperless electronic environment. In addition to this, the department is responsible for the development and maintenance of the University Website.